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Emotions in the Workplace

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Will allowing emotions free expression in the workplace curb productivity or prove to be a new management tool?

What place do our emotions have in our working lives? This is a delicate issue, since the world of work presents itself as orderly, rational, clearly demarcated. And yet, work vividly solicits our subjectivity, body, and affects. This instrumentalisation of emotions exists side-by-side with their denial, giving rise to a kind of suffering in the workplace that seems to be growing across sectors. Over the course of a discussion drawing on concrete examples, taking into account the effects of the pandemic and the massive increase in remote work, Aurélie Jeantet restores emotions to the place they deserve, in all their potentially subversive nature and specificity.

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